







20-21 Feb. 2020

Department of Economics and Management Via delle Pandette 9, Florence

# Rethinking Culture and Creativity in the Technological Era

#### INTERNATIONAL WORKSHOP

The workshop aims to represent a space of discussion of topics related to the role of new technologies and innovation for the cultural and creative sectors. It is the first event of a pluriannual program organized in collaboration with the University of Florence, the University of Trento, the University of Catania and the University of Campania 'Luigi Vanvitelli'. The purpose of the program is to create a network of scholars in topics related to economics and management of culture and creativity and to contribute to the current debate and emergent issues of the cultural and creative economy. The workshop welcomes theoretical and empirical papers from academics, researchers and students applying both qualitative and quantitative methodologies.

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# **Program Overview**

|       | Thursday 20 <sup>th</sup> February (D4) |       | Friday 21st                                                      | February (D6)                                                                          |
|-------|-----------------------------------------|-------|------------------------------------------------------------------|----------------------------------------------------------------------------------------|
| 8:30  | Registrations opens (D4)                | 8:30  | Registratio                                                      | ons opens (D6)                                                                         |
| 9:15  | Welcome (D4/1.02)                       | 9:00  | Paralle                                                          | el session 5                                                                           |
| 9:30  | Parallel Session 1                      | 11:00 | Coffee                                                           | break (D6)                                                                             |
| 11:00 | Coffee break (D4/1.01)                  |       |                                                                  | <b>ble</b> (D6/1.18 <b>):</b>                                                          |
| 11:30 | Parallel Session 2                      |       |                                                                  | zzeretti, UNIFI                                                                        |
| 13:00 | Lunch (D4/1.01)                         |       | Tiziana Cuccia, UNI Pier Luigi Sacco, IUI 11:20 Ludovico Solima, | ,                                                                                      |
| 14:00 | Parallel Session 3                      | 11:20 |                                                                  | ico Solima,                                                                            |
| 16:00 | Coffee break(D4/1.01)                   |       | UNIC                                                             | AMPANIA                                                                                |
| 16:30 | Parallel Session 4                      |       |                                                                  | rencipe, LUISS                                                                         |
| 18:00 |                                         | 13:10 | Lunch (                                                          | @First Lab)                                                                            |
|       |                                         |       | 14:15-16:15<br>Lab session<br>@First Lab                         | 15:00-17:30<br>CD-ETA -<br>Stakeholder<br>Meeting<br>"Digitization in<br>Action (Plan) |
|       |                                         | 16:15 | conference                                                       | @ First Lab                                                                            |
| 20:00 | Informal Social dinner                  | 17:30 |                                                                  | (only invited<br>stakeholders)                                                         |

#### **PARALLEL SESSIONS PROGRAM**

### Thursday 20th February 2020, 9:30-11:00 - Session 1

#### Session 1.1: Cultural heritage and museums

Chair: Matilde Milanesi Room: D4/0.04

| Citation Citation                  |                                                                 |
|------------------------------------|-----------------------------------------------------------------|
| Simone Guercini; Silvia Ranfagni;  | Developing an online research approach to investigate visitors' |
| Matilde Milanesi                   | perception of art museums                                       |
| Ana Lúcia Teixeira da Silva; Tiago | The Designer as an agent in a Museum context                    |
| Sousa                              | The Designer as an agent in a Museum context                    |
| Silvia Bacci; Bruno Bertaccini;    | Museums and digital innovations: evaluating the performance of  |
| Francesco Capone; Stefania Oliva   | museums through Firenzecard                                     |

#### Session 1.2: Culture and tourism

Chair: Pedro Costa Room: D4/0.06

| Maria Assunção Gato; Pedro Costa;  | Rethinking relations between people and territories in the         |
|------------------------------------|--------------------------------------------------------------------|
| Ana Rita Cruz; Margarida           | technological Era: Creative Tourism as an alternative, CREATOUR as |
| Perestrelo; Elisabete Tomaz        | an example                                                         |
|                                    | Innovations in the governance of state-owned museums and           |
| Luigi Leva; Vanessa Menicucci;     | management of cultural heritage: findings from a survey by the     |
| Giacomo Roma; Daniele Ruggeri      | Bank of Italy                                                      |
| Paola Beccherle; Andrea Ganzaroli; | Managing overtourism enhancing the cultural heritage:              |
| Dragan Ahmetovic                   | opportunities from smart technologies                              |

#### Thursday 20th February 2020, 11:30-13:00 - Session 2

#### Session 2.1: Culture, creative industries and regional development

Chair: Elisabete Caldeira Neto Room: D4/0.04

|                                     | Labour issue in creative industries in Italy, Denmark, Nederland in |
|-------------------------------------|---------------------------------------------------------------------|
| Luigi Burroni; Lisa Dorigatti       | game industry                                                       |
| Giuseppe Attanasi; Ylenia Curci;    |                                                                     |
| Patrick Llerena; Adriana Carolina   | Looking at Creativity from East To West: risk taking and intrinsic  |
| Pinate; Maria del Pino Ramos- Sosa; | motivation in socially and culturally diverse countries             |
| Giulia Urso                         |                                                                     |
|                                     | Culture in local development policy agenda of small and medium      |
| Elisabete Caldeira Neto Tomaz       | sized European cities                                               |

#### Session 2.2: Cultural crossover

Chair: Stefania Camoletto Room: D4/1.13

| Chair. Sterama Cambietto            | R00III. D4/1.13                                                    |  |
|-------------------------------------|--------------------------------------------------------------------|--|
|                                     | Economy of Culture Modeling Enhancing Promotion Of Art             |  |
|                                     | Resources In Heritage Territories: The Role Of Technology And      |  |
| Luciano Pilotti                     | Education                                                          |  |
|                                     | Heritage 3.0: how a digitally based cultural production regime     |  |
|                                     | changes the production, dissemination, storing and preservation of |  |
| Pierluigi Sacco                     | cultural content                                                   |  |
|                                     | The ante litteram "communitarian" and "creative" enterprise:       |  |
| Stefania Camoletto                  | Adriano Olivetti's forerunning model                               |  |
| Florence Degrave; Simone Poledrini; | The Process of Social Innovation in Social Enterprises             |  |
| Ermanno Tortia                      | The Process of Social innovation in Social Enterprises             |  |

#### Session 2.3: Digitization and cultural heritage

Chair: Silvia Rita Sedita Room: D4/0.06

|                                   | Are investments in the digitalization of cultural heritage effective? |
|-----------------------------------|-----------------------------------------------------------------------|
| Andrej Srakar; Marilena Vecco     | A program evaluation approach                                         |
|                                   | Cultura e digitale per la rigenerazione del patrimonio immobiliare    |
|                                   | pubblico abbandonato: quali condizioni per predire il successo        |
| Alessia Mangialardo; Ezio Micelli | delle iniziative?                                                     |
|                                   | Technology vs culture: how digitalization re-shapes cultural          |
| Renzo Turatto; Mario Volpe        | heritage                                                              |
|                                   | The revenge of the kimono cluster: pathways to revitalize the         |
| Tamane Ozeki; Silvia Rita Sedita  | cultural heritage through digitalisation                              |

#### Thursday 20th February 2020, 14:00-16:00 - Session 3

#### Session 3.1: AI, big data and cultural heritage

Chair: Enrico Bertacchini Room: D4/1.13

| 0.14 200 20. ta 00                |                                                                         |
|-----------------------------------|-------------------------------------------------------------------------|
| Ben Vermeulen; Andreas Pyka, Greg | A taxonomic structural change perspective on the economic impact        |
| Hearn; Pier-Paolo Saviotti        | of robots and AI on creative work                                       |
| Massimiliano Nuccio; Enrico       | Big Data Analytics in the arts and cultural industries: implication for |
| Bertacchini                       | cultural economics, policy and management                               |
|                                   | Rethinking Culture and Creativity Values in the Technological Era:      |
| Pedro Costa                       | Reshaping the Analytical Framework                                      |
| Luciana Lazzeretti                | The role of culture in the Era of 'Digital Mutation'                    |
|                                   | What do new forms of intelligence mean for the development of           |
| Mauro Lombardi; Marika Macchi     | new creativity                                                          |

#### Session 3.2: Cultural Heritage and museums

Chair: Pasquale Sasso Room: D4/0.04

| Calogero Guccio; Marco Martorana;<br>Isidoro Mazza; Giacomo Pignataro;<br>Ilde Rizzo | Is technological innovation valuable for the efficiency of museums ? |
|--------------------------------------------------------------------------------------|----------------------------------------------------------------------|
| Rita Filardi                                                                         | Museology and Values. Art and Human Dignity in the 21st century      |
| Ludmila Striukova; Thierry Rayna                                                     | Museums and 3D printing: embracing the challenge                     |
| Luna Leoni                                                                           | Small museums and new technologies: evidence from Italy              |
| Ludovico Solima; Mario Tani;                                                         | Social Innovation and Accessibility in Museum: the case of "SoStare  |
| Pasquale Sasso                                                                       | al MANN" Social Inclusion Project                                    |

#### Session 3.3: Cultural heritage and public spaces

Chair: Ermanno Tortia Room: D4/0.06

|                                   | Art-based third sector organizations and urban regeneration in    |
|-----------------------------------|-------------------------------------------------------------------|
| Ermanno Tortia; Angelo Laudiero   | depressed neighbourhoods: the case of Naples, Italy               |
|                                   | Culture and Creativity models in urban regeneration: the place of |
| Elisabete Caldeira Neto Tomaz     | collaborative                                                     |
| Camilla Perrone; Maddalena Rossi; | Local Cultural Landscapes and Platform Economies. Exploring the   |
| Flavia Giallorenzo                | (possible) spaces for dialogue among private and public sector    |
|                                   | The principles of Art Spaces as the key to their connection with  |
| Maria Vorobeva                    | economic development                                              |

#### Thursday 20th February 2020, 16:30-18:00 - Session 4

#### Session 4.1: New technologies and cultural heritage

Chair: Stefania Oliva Room: D4/0.04

|                                     | •                                                                 |
|-------------------------------------|-------------------------------------------------------------------|
| Luciana Lazzeretti; Stefania Oliva; | Italian fashion and Made in Italy: exploring the beginning and    |
| Federica Pennacchio                 | development of the Italian fashion industry                       |
|                                     | Nuove tecnologie e cambiamenti della filiera di produzione di     |
| Paola Borrione                      | cultura                                                           |
| Victoria Ateca-Amestoy; Concetta    | The Consumption of Cultural Goods through the Internet. How it is |
| Castiglione                         | affected by the digital divide?                                   |

#### Session 4.2: Cultura heritage, network and intermediaries

Chair: Silvia Blasi Room: D4/1.13

| Etienne Capron; Dominique Sagot-<br>Duvauroux; Raphaël Suire                                                 | Cross boundaries to produce novelties at the intersection of two creative sectors the role of techno-creative innovations and intermediaries |
|--------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Silvia Blasi; Silvia Rita Sedita                                                                             | Open Innovation in the Culture and Creativity start-ups: the role of the Network Ability in the ICT sector                                   |
| Laura Baratin; Roberta Bocconcelli;<br>Francesca Gasparetto; Alessandro<br>Pagano; <b>Francesco Petrucci</b> | Resource combination in spin-off processes in the art restoration sector: an exploratory analysis                                            |

#### **Session 4.3: Cultural policies**

Chair: Mara Cerquetti Room: D4/0.06

|                                  | An innovative and technological way to collect data about users |
|----------------------------------|-----------------------------------------------------------------|
| Sendy Ghirardi; Pau Rausell      | behaviour in the cultural sector: the Au Culture platform       |
| Marco Gambaro                    | Movie coproduction and European subsidies in film industry      |
| Mara Cerquetti; Katalin Lőrincz; | Triggering sustainable innovations through cultural programmes. |
| Ágnes Raffay                     | Challenges for Veszprém-Balaton ECoC 2023                       |

# Friday 21st February 2020, 9:00-11:00 - Session 5

## Session 5.1: Culture, creative industries and regional development

Chair: Rafael Boix Room: D6/0.06

| Alfredo Del Monte; Sara Moccia;   | Creativity, Entrepreneurship and Innovation: An Historical        |
|-----------------------------------|-------------------------------------------------------------------|
| Luca Pennacchio                   | Perspective Based on Scientists and Investors                     |
| Rafael Boix Domènech; Blanca De   | The Orange Economy and the income of places: an analysis for      |
| Miguel Molina; Pau Rausell Köster | different territorial scales                                      |
|                                   | From Regional Development to Local Competitiveness:               |
| Lukáš Danko; Pavel Bednář; Ilaria | Technological Changes, Policy Responses and Development           |
| Mariotti                          | Trajectories of Creative Industries in Slovakia                   |
|                                   | Labor force participation and private expenditure for culture and |
| Roberto Cellini; Tiziana Cuccia   | recreation: Macroeconomic evidence from the Italian regions       |
| Angela Stefania Bergantino; Mario | Museums' Directors Matter for Successful Cultural Economics       |
| Intini                            | Policies                                                          |

#### Session 5.2: Culture and tourism

Chair: Amir Maghssudipour

|                                 | Do mobile devices renew urban tourism practices? The case of the      |
|---------------------------------|-----------------------------------------------------------------------|
| Marie Delaplace; Leïla Kebir    | Champs Elysees in Paris                                               |
|                                 | Imagination, Collaboration and Innovation: Using the Arts to          |
|                                 | Create Rural Cultural Capital and Address Community Challenges in     |
| John P. Davis                   | the Technological Era                                                 |
| Cristina Boari; Andrea Carlo Lo | Nesting multi-level identities in clusters: The Brazilian wine-making |
| Verso; Aurora Carneiro Zen      | region "Serra- Gaúcha."                                               |
| Luciana Lazzeretti; Amir        | The wine sector as a cultural and creative industry. The case of Alta |
| Maghssudipour                   | Maremma Toscana.                                                      |

Room: D6/0.14

#### **Session 5.3: Music and Festivals**

Chair: Giovanna Segre Room: D6/1.13 (Room Bracco)

|                                                                                                    | , ,                                                                                                      |
|----------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|
| María Luisa Palma-Martos; Manuel<br>Cuadrado-García; Juan D. Montoro-<br>Pons; María Quílez Castro | Exploring gender differences in rap/hip hop consumption and assessment                                   |
| Manuel Cuadrado-García; Juan D.<br>Montoro-Pons; María Luisa Palma-<br>Martos                      | Marketing research for repositioning and monitoring a urban performing arts festival                     |
| Ugnė Pavlovaitė                                                                                    | Technological innovations in art platform: a case of storytelling festival                               |
| Giovanna Segre; Andrea Morelli                                                                     | The cultural and socio-economic effects of music festival attendance: The case of "MITO SettembreMusica" |

### Friday 21st February 2020, 14:15-16:15 - Lab session c/o First Lab

#### Lab: Games and digital innovation and creativity

Organizers: Leonardo Boncinelli, Luciana

Lazzeretti, Francesco Capone Room: @ First Lab

| Marco Cappellini     | A new experience with art                                   |
|----------------------|-------------------------------------------------------------|
| Alessandro Innocenti | Improving creativity with virtual reality                   |
|                      | From audio guides to smartphones as storytelling devices in |
| Ilaria D'uva         | museums                                                     |
| Andrea Mancini       | Play Your Job: from recruiting to recruitainment            |
| Nico Cerri           | Start and Up: business? easy like a game!                   |
| Omar Rashid          | VR Storytelling                                             |